

Terms and conditions

In order to provide the best service possible to our clients, we have implemented the following terms and conditions:

Introduction

These Terms and Conditions ("Terms") govern the provision of hypnotherapy services by Seasons Hypnotherapy, ("Practitioner", "we", "us", or "our"). By booking or attending a session, the client ("you", "your", "yourself") agrees to be bound by these Terms.

Services Provided

We offer professional hypnotherapy services intended to support mental and emotional well-being. These services do not replace medical or psychiatric treatment, and we do not claim to cure any condition.

Client Responsibility

You agree to provide accurate and complete information about your health, medications, and any mental health conditions. You are responsible for consulting your doctor or licensed healthcare provider before beginning hypnotherapy.

Confidentiality

Sessions may not be recorded by the Practitioner or the client without mutual consent. All client information is kept strictly confidential, except where disclosure is required by law, including but not limited to;

- risk of harm to self or others, or;
- a court order, or;
- child abuse/negligence, or;
- elder abuse/negligence.

Appointments & Cancellations

Appointments must be scheduled in advance. We require at least 24 hours' notice for cancellations or rescheduling. Missed sessions or late cancellations may incur a fee, however this is to be determined at the therapist's discretion. In the unlikely event that your session is cancelled by your therapist, you will be offered the option to reschedule or receive a full refund.

Late arrivals & No-shows

If you arrive late, please note that the session will still need to finish at the scheduled time or rescheduled to avoid impacting other clients, and the full session fee will still apply. If you do not attend your appointment without notice, the full session fee will also be charged.

Payment Terms

Payment is due in advance at the time of booking. Failure to pay may result in refusal of future service and, if necessary, legal action.

Results Disclaimer

While hypnotherapy can be effective, outcomes vary between individuals. Full commitment from client is vital for success. We make no guarantees regarding results and do not offer refunds based on the outcome of sessions.

Code of Conduct

We reserve the right to terminate sessions immediately if a client behaves inappropriately, including, but not limited to, verbal abuse, harassment, intoxication, or any other unacceptable conduct.

Consent

By booking a session, you consent to receive hypnotherapy services from us under these Terms and acknowledge that you understand the nature of hypnotherapy and agree to proceed voluntarily.

Amendments

We reserve the right to update these Terms at any time. Any changes will be communicated to clients via our website or email.